unity lab services

Thermo Electron N.A.
1400 Northpointe Parkway
West Palm Beach, FL 33407

Service report

Instrument: NICOLET IS20 MID-IR DTGS
Serial number: BEP2210424

Ticket: 1523948
Type of service: Service Request
Coverage type: MW: Factory Equipment Warrnty
Service technician: Jared Stevens

Thank you for selecting us as your service provider.

Service location

BRAZORIA COUNTY CRIME LAB
3602 COUNTY RD CR45
ANGLETON 77515
Texas
Contact: DEREK SANDERS

Arrival date: Jul-26-2023
Completion date: Jul-19-2023

Warranty validity date: Aug-01-2022 - Aug-01-2023

Subject: ValPro failure
Issue: failing ValPro noise test

Quantity	Item #	Item# Description
1.0	714-229700	IS20 IS10 IZ10 DTGS KBR DET ELEMENT KIT

Actions taken:
Verified the instrument would not pass a ValPro test. I replaced the detector element and the desiccant packs to resolve all issues. I performed the ValPro test a few times to ensure the instrument was stable and working as intended.

Unit operating as intended: Yes

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Thermo Electron N.A.
1400 Northpointe Parkway
West Palm Beach, FL 33407

Customer

Derek Sanders
Lab Manager

Signature
Date: Jul-27-2023

Technician

Jared Stevens



Signature
Date: Jul-27-2023

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